

Fact Sheet

Service Locations

Housing Tasmania Tenants:

Our Area offices are the main service points *for tenants* in each region. All offices are open Monday to Friday. Please see the opening times below for each office.

We prefer that you phone before coming to any of the offices to ensure the person you need to speak to is available. In some offices, you will need to make an appointment in advance, so please check.

South	Office Hours and information:
Clarence Ph: 1300 665 663 46 Bligh Street Rosny TAS 7018	Office Hours: Open to the public 9:00 am to 4:00 pm (Office closed 12:30 pm – 1:30 pm) Telephone service available 8:45 am to 5:00 pm
North	Office Hours and information:
Launceston Ph: 1300 665 663 11 Cameron Street Launceston TAS 7250	Office Hours: Open to the public 9:00 am to 4:00 pm (Office closed 1:00 pm – 2:00 pm) Telephone service available – 8:45 am to 5:00 pm
North West	Office Hours and information:
Burnie Ph: 1300 665 663 Reece House Level 1, 46 Mount Street Burnie TAS 7320	Office hours: Open to the public 9:00 am to 4:00 pm (Office closed 12:30 pm – 1:30 pm) Telephone service available – 8:45 am to 5:00 pm





When you ring Housing Tasmania on **1300 665 663**, you will also be able to ask about:

- Your tenancy – this includes your rent account
- A maintenance issue
- Emergency maintenance afterhours
- If you want to buy the Housing Tasmania property you are living in.

Housing Tasmania Applicants – Housing Connect:

If you are not yet living in a Housing Tasmania home, you need to speak with Housing Connect. Housing Connect is the one stop shop for all your housing and support needs, including applying for a home with Housing Tasmania and access to emergency accommodation.

Housing Connect will complete your housing and support assessment as well as refer you to the support services right for you.

Housing Connect can be called on their 24 hour free call number: 1800 800 588.

You can also visit Housing Connect at the following locations:

Suburb	Address
Hobart	Level 3, 181 Collins Street
Rosny	Suites 3 and 4, 13 Bayfield Street
Launceston	118 Elizabeth Street
Devonport	31 King Street
Burnie	6 Strahan Street
Queenstown	11 Sticht Street
Smithton	Wyndarra Centre, 43 Smith Street

If it is an emergency call Tasmania police: 000

Family Violence Response and Referral line: 1800 633 937